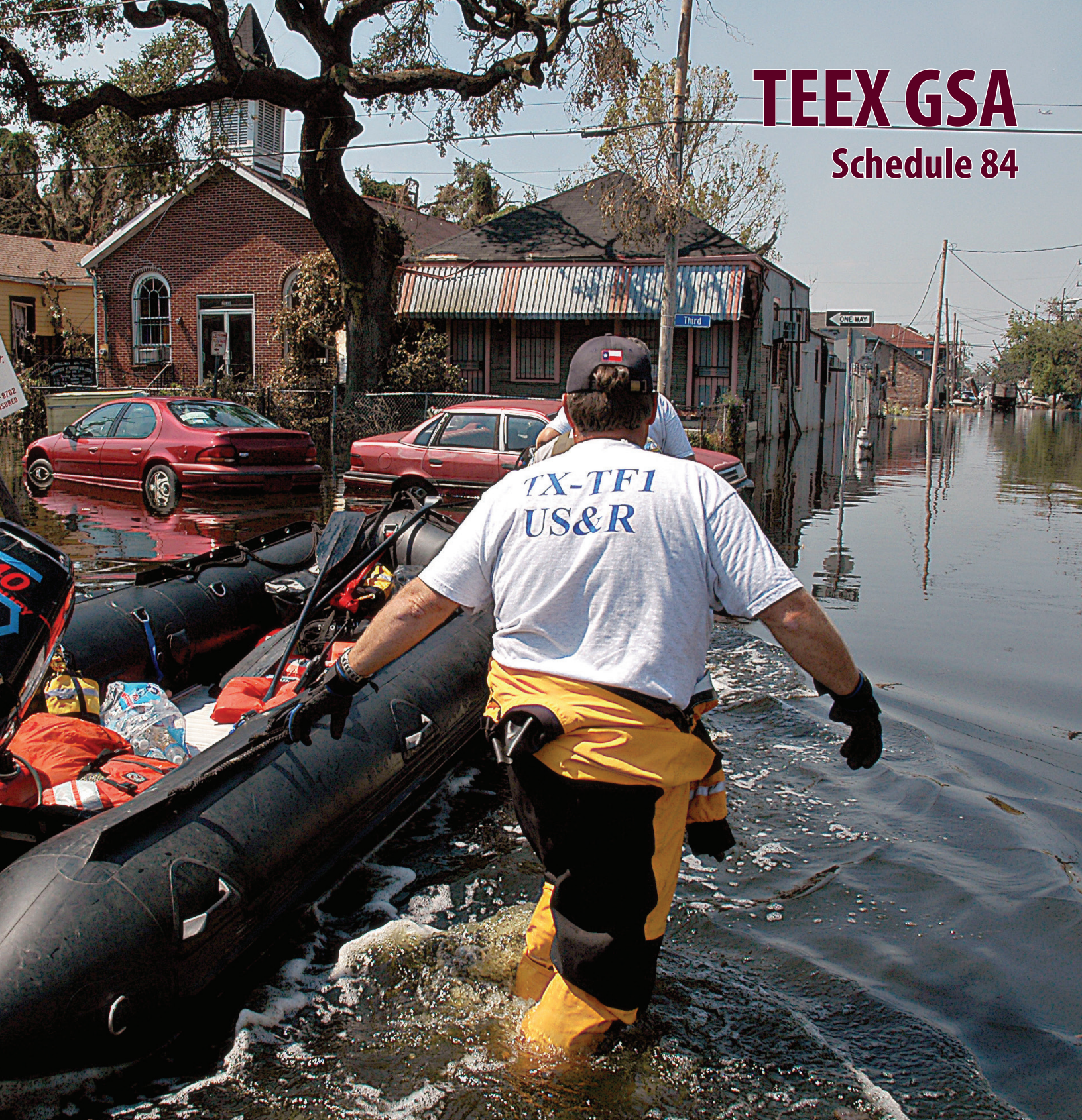
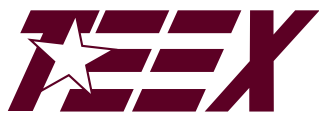


TEEX GSA

Schedule 84



TEXAS A&M ENGINEERING



EXTENSION SERVICE

TRAINING

Revised September 1, 2015



Schedule
Contract GS-07F-0357V

TEEX - Who We Are

TEXAS A&M ENGINEERING EXTENSION SERVICE

Fire Services (Emergency Services Training Institute - ESTI)

Phone: 979.458.6805; Toll-Free: 866.878.8900

ESTI is known worldwide for its outstanding, hands-on training of emergency response personnel in municipal firefighting and rescue, industrial and marine firefighting, aircraft rescue and firefighting, hazardous materials, emergency medical services, and emergency management, as well as maritime safety training. Classes can be offered at a customer's location or at the renowned Brayton Fire Training Field, the largest live-fueled fire training facility in the world.

Another part of ESTI, formerly Disaster Preparedness & Response (DPR), offers customized training to groups of emergency responders from across the nation and the world. The division offers all-hazards planning, training and exercises for jurisdictions, regions and states. Specialized training offered includes structural collapse technician, logistics specialist, search operations, swift water rescue and other position-specific training at the most comprehensive emergency response training facility in the world – Disaster City®. The full-scale, collapsible structures in Disaster City® can be customized to meet the needs of any group. The division is also home to Texas Task Force 1 and the state water strike team.

Law Enforcement and Security Training (LAW)

Phone: 979.458.6805; Toll-Free: 800.423.8433

LAW is one of the primary trainers for law enforcement officers within Texas and is the state's oldest continuing statewide law enforcement extension training agency. TEEX sponsors the Central Texas Police Academy and offers a wide variety of basic and advanced training to peace officers and private industry security professionals.

Homeland Security (National Emergency Response & Rescue Training Center - NERRTC)

Phone: 979.458.6805; Toll-Free: 877.833.9638

NERRTC is a founding member of the National Domestic Preparedness Consortium (NDPC), and has been preparing state and local officials and emergency responders to prevent and respond to acts of terrorism and other disasters since 1998. Through funding from the U.S. Department of Homeland Security, NERRTC delivers a comprehensive set of courses and workshops to emergency responders, senior officials, public works and critical infrastructure staff, and medical personnel.

Public Works (Infrastructure Training & Safety Institute - ITSI)

Phone: 979.458.6805; Toll-Free: 800.SAFE.811 or 800.723.3811

ITSI offers highly diverse training programs that serve and reach nearly all of the skill groups and departments found in local government, as well as state and federal government. Training is offered in construction, electric power, public works, transportation, water and wastewater, telecommunications, heavy equipment, building codes and other occupational areas. The division coordinates the Public Works Response Team and is home to the Frank M. Tejeda Center for Excellence in Environmental Operations.

Safety & Health (OSHA Training Institute Southwest Education Center)

Phone: 979.458.6805; Toll-Free: 800.SAFE.811 or 800.723.3811

Part of TEEX's Infrastructure Training & Safety Institute (ITSI), works with individuals and companies to maintain voluntary compliance with OSHA regulations to ensure workplace safety and health. Covering the five states of OSHA Region VI, the Southwest Education Center offers a wide variety of training programs, including the TEEX Certified Safety and Health Official Program as well as other professional and regulatory training courses.

Knowledge Engineering (KE)

Phone: 979.458.6710; Toll-Free: 800.541.7149

KE provides expertise in technology commercialization, manufacturing and small business growth, economic development, technology assessment, community development, semiconductor training and professional development, and can assist organizations with Web applications, instructional design and E-learning.

Schedule 84 Table of Contents

TEEX - Who We AreInside Cover

FEDERAL SUPPLY SCHEDULE 84

TERMS AND CONDITIONS4

FIRE SERVICES (ESTI)

COURSE PRICE LIST6

DESCRIPTIONS.....7

LAW ENFORCEMENT AND SECURITY TRAINING (LAW)

COURSE PRICE LIST10

DESCRIPTIONS.....12

HOMELAND SECURITY (NERRTC)

COURSE PRICE LIST19

DESCRIPTIONS.....20

KNOWLEDGE ENGINEERING (KE)

HOMELAND SECURITY FREEDOMPRO

TRAINING PORTAL SOFTWARE28

LABOR RATES29

LABOR DESCRIPTIONS30

Federal Supply Schedule 84

GENERAL SERVICES ADMINISTRATION **Federal Supply Service** **Authorized Federal Supply Schedule 84 Price List**

On line access to contract ordering information, terms and conditions, up to date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu driven database system. The internet address for GSA Advantage! is: www.GSAAdvantage.gov.

Schedule Title: Federal Supply Schedule 084 – Total Solutions for Law Enforcement, Security, Facilities Management, Fire, Rescue, Clothing, Marine Craft and Emergency/Disaster Response
FSC Group: 84 – Law Enforcement and Security Equipment
Contract number: GS-07F-0357V
Contract period: June 20, 2009 through June 19, 2019

For more information on ordering from Federal Supply Schedules click on the GSA Schedules link at www.gsa.gov.

Contractor: **Texas A&M Engineering Extension Service**
200 Technology Way
College Station, TX 77845-3424
Phone: 979.458.6849
Fax: 979.458.6838
www.teex.org/gsa

Contract administration source: Terri Sager • terri.sager@teex.tamu.edu or GSA@teex.tamu.edu

Business size: Large Business

CUSTOMER INFORMATION:

- 1a. Table of Awarded Special Item Numbers (SINs)
 - 426-2A Canine Training and Handling Equipment, Canine Search and Protection
 - 426-4F Emergency Preparedness and First Responder Equipment, Training and Services
 - 426-6 Law Enforcement and Security Training
- 1b. Please see attached Course Price List
- 1c. Please see attached Labor Category List
2. Maximum order: \$200,000 per SIN and \$600,000 per order
'If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.'
3. **Minimum order:** \$100
4. Geographic Coverage: Domestic - delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

5. **Point(s) of production:** N/A – Services
6. **Discount from list prices:** The discounts have been deducted and the IFF has been added, the prices shown are net.
7. **Quantity discounts:** Not offered
8. **Prompt payment terms:** Net 30 days
- 9a. Government purchase cards are accepted at or below the micro-purchase threshold.
- 9b. Government purchase cards are accepted above the micro-purchase threshold.
10. **Foreign items:** None
- 11a. **Time of delivery:** 30 Days ARO
- 11b. **Expedited Delivery:** Not offered
- 11c. **Overnight and 2 day delivery:** N/A - Services
- 11d. **Urgent Requirements:** Agencies can contact the Contractor's representative to effect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.
12. **F.O.B. point(s):** Open Enrollment Courses - Origin, freight prepaid and allowed, Contract Courses - Origin, freight prepaid and allowed with exceptions (to be negotiated).
- 13a. **Ordering address:** Same as contractor
- 13b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
14. **Payment address:** Same as contractor
15. **Warranty provision:** N/A
16. **Export packing charges:** N/A
17. **Terms and conditions of Government purchase card acceptance:** Government Commercial Credit Cards will be acceptable for payments.
18. **Terms and conditions of rental, maintenance, and repair:** N/A
19. **Terms and conditions of installation:** N/A
20. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices:** N/A
- 20a. **Terms and conditions for any other services:** N/A
21. **List of service and distribution points:** N/A
22. **List of participating dealers:** N/A
23. **Preventive maintenance:** N/A
- 24a. **Special attributes such as environmental attributes:** N/A
- 24b. **Section 508 Compliance for EIT:** N/A
25. Data Universal Number System (DUNS) number: 019126486
26. Notification regarding registration in Central Contractor Registration (CCR) database: CCR Registered

Schedule 84 Courses

Fire Services (ESTI) Course Price List

Division & Course Number	Course Description & GSA SIN	Contract Classes		Open Enrollment Classes
		Delivery Price	Price/ Student Over Min/ max	
ESTI TNG10S	Disaster Canine Search Specialist SIN 426-2A	n/a	n/a	\$1,500
ESTI TNG11S	Disaster Technical Search Specialist SIN 426-4F	n/a	n/a	\$1,500
ESTI TNG23R	Collapse Rescue Operations SIN 426-4F	n/a	n/a	\$2,000
ESTI TNG23T	Structural Collapse Technician 2 SIN 426-4F	n/a	n/a	\$2,600
ESTI TNG25S	Advanced Structural Collapse 3 SIN 426-4F	n/a	n/a	\$2,000
ESTI TNG26S	Advanced Structural Collapse 4 SIN 426-4F	n/a	n/a	\$2,000
ESTI TNG30S	Disaster Medical Specialist SIN 426-4F	n/a	n/a	\$2,400
ESTI TNG40S	Disaster Logistics Specialist SIN 426-4F	n/a	n/a	\$2,000
ESTI TNG80O	NFPA 1006 Swiftwater Rescue Level I SIN 426-4F	n/a	n/a	\$400
ESTI TNG80U	NFPA 1006 Swiftwater Rescue Level II SIN 426-4F	n/a	n/a	\$400
ESTI TNG80Z	NFPA 1006 Swiftwater Rescue Levels I & II SIN 426-4F	n/a	n/a	\$800

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To Register as a GSA Participant: Please contact the TEEX Division indicated for each course.

ESTI: 979.458.6805 (direct) or 866.878.8900 (toll-free)

Fire Services (ESTI) Course Descriptions

Division & Course Number	Title/Description
ESTI TNG10S	<u>Disaster Canine Search Specialist SIN 426-2A</u>
5 Days, 50.0 Hours	This course teaches the basic skills necessary for a Disaster Canine Team (handler and canine) to work safely and reliably in a collapsed structure environment. This course is also appropriate for the Canine Handler who is “between” dogs, this course teaches the handler what to look for in selecting a new canine partner and what skills the canine needs to be able to perform. This class includes a realistic night exercise in Disaster City®. For the Search Manager, the course teaches what to look for when selecting Canine Teams, what standards the Canine Team should be trained to, and the level of support that the teams will need to be successful.
ESTI TNG11S	<u>Disaster Technical Search Specialist SIN 426-4F</u>
5 Days, 40.0 Hours	This course is eight hours of instruction each day, and is designed to provide the participants with the knowledge, skills and abilities to perform technical searches of CBRNE and/or structural collapse incident scenes. A heavy focus is placed on listening devices, search cameras and GPS- enabled location techniques. This class includes a realistic night exercise in Disaster City®. TEEX makes every effort to ensure consistent terminology and training within the discipline of urban search and rescue, so this course mirrors the FEMA US&R curriculum but does not provide FEMA certification. usar@teexmail.tamu.edu for more information about this course. Upon completion of the course, participants will be issued a TEEX Certificate of Completion. Participants not able to complete all portions of this course will be issued a TEEX Certificate of Attendance.
ESTI TNG23R	<u>Collapse Rescue Operations SIN 426-4F</u>
5 Days, 50.0 Hours	This course is ten hours of instruction each day, and is designed to provide participants with the operational knowledge, skills and abilities to perform rescue at structural collapse scenes due to natural disasters or human forces. This course meets and exceeds NFPA 1670 for structural collapse operations. In addition, this course completes the requirements for structural collapse technician NFPA 1006 when combined with the ICS pre-requisites and knowledge, skills and abilities in search of collapse structures, heavy rigging, and pre hospital EMS skills.
ESTI TNG23T	<u>Structural Collapse Technician 2 SIN 426-4F</u>
8 Days, 80 Hours	This course is ten hours of instruction each day, and is designed to provide participants with the knowledge, skills and abilities to perform rescue at structural collapse scenes due to natural disasters or human forces. This course differs from the Collapse Rescue Operations as it provides increased time to perform more in-depth skill sets as required by the FEMA US&R curriculum. TEEX makes every effort to ensure consistent terminology and training within the discipline of urban search and rescue, so this course mirrors the FEMA US&R curriculum but does not provide FEMA certification. This course meets and exceeds NFPA 1670 and NFPA 1006 for Structural Collapse Technician. Contact TEEX Urban Search and Rescue at 1-888-999-9775 or email usar@teexmail.tamu.edu for more information about this course. Upon completion of the course, participants will be issued a TEEX Certificate of Completion. Participants not able to complete all portions of this course will be issued a TEEX Certificate of Attendance.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To Register as a GSA Participant: Please contact the TEEX Division indicated for each course.

ESTI: 979.458.6805 (direct) or 866.878.8900 (toll-free)

Fire Services (ESTI) Course Descriptions(Cont.)

Division & Course Number	Title/Description
ESTI TNG25S	<u>Advanced Structural Collapse 3 SIN 426-4F</u>
50.0 Hours	This course challenges the Structural Collapse Technician with advanced exterior shoring problems. The student will expand knowledge of wood shores with multiple insertion point shores, shoring of arches and breached openings. It concludes in an intensive and realistic daytime exercise in which the students employ skills learned during the course. The students are provided multiple scenarios requiring a combination of advanced rescue and shoring techniques.
ESTI TNG26S	<u>Advanced Structural Collapse 4 SIN 426-4F</u>
50.0 Hours	This course challenges the Structural Collapse Technician even farther with advanced interior shoring problems. The student will become proficient in compound laced post, compound sloped floor shores, confined space shoring, as well as Tie backs. The use of crane support in shoring operations will be practiced. This course concludes with an intensive and realistic night time exercise in which the student will employ skills learned during the course. The students are provided multiple scenarios requiring a combination of advanced rescue and shoring techniques.
ESTI TNG30S	<u>Disaster Medical Specialist SIN 426-4F</u>
5 Days, 50.0 Hours	This course is designed to provide the participants with the knowledge, skills and abilities to perform medical assessment and care at a structural collapse disaster scene due to natural disasters or terrorist incidents. This course exposes the student to the injury types consistent with structural collapse incidents. A heavy focus is placed on providing medical care in a confined space. The course is 50% classroom and 50% field based exercises. The course also provides a half day on search canine veterinary care since medical specialists would be the first to treat injured search canines on scene. This class includes a realistic night exercise in Disaster City®.
ESTI TNG40S	<u>Disaster Logistics Specialist SIN 426-4F</u>
5 Days, 40.0 Hours	This course is designed to provide the participants with the foundational knowledge, skills and abilities to perform logistics function during a disaster or a planned event. Keeping an all-risk environment in mind, this course exposes the student to essential requirements of providing support, re-supply, transportation, sustenance and maintenance of a disaster or planned event equipment and the personnel. TEEX makes every effort to ensure consistent terminology and training within the discipline of the Incident Command System and the National Incident Management System. Therefore it explores all six of the logistics section unit functions and their respective interactions and responsibilities.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To Register as a GSA Participant: Please contact the TEEX Division indicated for each course.

ESTI: 979.458.6805 (direct) or 866.878.8900 (toll-free)

Fire Services (ESTI) Course Descriptions(Cont.)

Division & Course Number	Title/Description
ESTI TNG80O	NFPA 1006 Swiftwater Rescue Level I SIN 426-4F
2 Days, 16.0 Hours	The Swiftwater Rescue -Operations course is two days in length, eight hours of instruction each day, and prepares participants for defensive rescue situations involving floods and swift moving water. Any responder (Fire Service, Law Enforcement, EMS, Public Works, and Military) that will be conducting defensive rescues during a swift water or flood incident should receive the Swiftwater Operations level course. This is the entry level course that teaches students all the knowledge and skills required to perform swiftwater rescues at the Operations Level.
ESTI TNG80U	<u>NFPA 1006 Swiftwater Rescue Level II SIN 426-4F</u>
2 Days, 16.0 Hours	The Swiftwater Rescue Operations Upgrade course is two days in length, eight hours of instruction each day, and prepares participants for offensive rescue situations involving floods and swift moving water. Any responder (Fire Service, Law Enforcement, EMS, Public Works, and Military) that will be conducting offensive rescues during a swift water or flood incident should receive the Swiftwater Technician level course.
ESTI TNG80Z	<u>NFPA 1006 Swiftwater Rescue Levels I&II SIN 426-4F</u>
4 Days, 32.0 Hours	This course prepares participants for offensive rescue situations involving floods and swift moving water. This course is appropriate for any responder (Fire Service, Law Enforcement, EMS, Public Works, and Military) that will be conducting offensive rescues during a swiftwater or flood incident.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To Register as a GSA Participant: Please contact the TEEX Division indicated for each course.

ESTI: 979.458.6805 (direct) or 866.878.8900 (toll-free)

Law Enforcement and Security Training Price List

Division & Course Number	Course Description & GSA SIN	Contract Classes		Open Enrollment Classes
		Delivery Price	Price/Student Over Min/max	
LAW ADI210	<u>Standardized Field Sobriety Testing Instructor</u> SIN 426-6	\$6,000 Up to 10	\$600	n/a
LAW AIR540	<u>Intermediate Collision Investigation</u> SIN 426-6	\$3,000 Up to 10	\$300	n/a
LAW AIR545	<u>Advanced Collision Investigation</u> SIN 426-6	\$4,700 Up to 10	\$470	n/a
LAW AIR550	<u>Collision Reconstruction</u> SIN 426-6	\$5,000 Up to 10	\$500	n/a
LAW EOT228	<u>Demining</u> SIN 426-6	n/a	n/a	\$1,900
LAW FSA101	<u>Forensic Photography I</u> SIN 426-6	\$3,000 Up to 10	\$300	n/a
LAW FSA103	<u>Bloodstain Pattern Analysis</u> SIN 426-6	\$5,000 Up to 10	\$500	n/a
LAW FSA104	<u>Latent Print Processing</u> SIN 426-6	\$3,000 Up to 10	\$300	n/a
LAW FSA105	<u>Basic Criminal Investigation</u> SIN 426-6	\$2,000 Up to 10	\$200	n/a
LAW FSA106	<u>Crime Scene Investigation</u> SIN 426-6	\$3,000 Up to 10	\$300	n/a
LAW FSA110	<u>Death Investigation</u> SIN 426-6	\$3,000 Up to 10	\$300	n/a
LAW FSA111	<u>Courtroom Testimony</u> SIN 426-6	\$3,000 Up to 10	\$300	n/a
LAW FSA112	<u>Forensic Photography II</u> SIN 426-6	\$3,500 Up to 10	\$350	n/a
LAW LET505	<u>Emergency Vehicle Operation</u> SIN 426-6	\$3,500 Up to 10	\$350	n/a
LAW LET515	<u>Emergency Vehicle Operations Instructor</u> SIN 426-6	\$6,000 Up to 10	\$600	n/a

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To Register as a GSA Participant: Please contact the TEEX Division indicated for each course.

LAW: 979.458.6805 (direct) or 800.423.8433 (toll-free)

Law Enforcement and Security Training Price List (Cont.)

Division & Course Number	Course Description & GSA SIN	Contract Classes		Open Enrollment Classes
		Delivery Price	Price/Student Over Min/max	
LAW LET555	<u>Basic Special Weapons And Tactics (SWAT) Training</u> SIN 426-6	\$5,000 Up to 10	\$500	n/a
LAW LET565	<u>Basic Instructor Development</u> SIN 426-6	\$2,600 Up to 10	\$260	n/a
LAW LET570	<u>Radar Instructor Course</u> SIN 426-6	\$2,600 Up to 10	\$260	n/a
LAW LET575	<u>Firearms Instructor</u> SIN 426-6	\$3,750 Up to 10	\$375	n/a
LAW LET576	<u>Patrol Rifle Instructor</u> SIN 426-6	\$4,000 Up to 10	\$400	n/a
LAW LET578	<u>Patrol Rifle Operator</u> SIN 426-6	\$2,500 Up to 10	\$250	n/a
LAW LET580	<u>Field Training Officer</u> SIN 426-6	\$2,100 Up to 10	\$210	n/a
LAW LET585	<u>First Line Supervisor</u> SIN 426-6	\$2,100 Up to 10	\$210	n/a
LAW LET625	<u>PPCT Sexual Harassment and Rape Prevention (SHARP) Instructor</u> SIN 426-6	\$2,100 Up to 10	\$210	n/a
LAW LET635	<u>PPCT Ground Avoidance Ground Escape(GAGE) Instructor</u> SIN 426-6	\$2,500 Up to 10	\$250	n/a
LAW LET645	<u>PPCT Spontaneous Knife Defense Instructor</u> SIN 426-6	\$2,500 Up to 10	\$250	n/a
LAW LET650	<u>PPCT Defensive Tactics Instructor</u> SIN 426-6	\$4,000 Up to 10	\$400	n/a
LAW LET665	<u>PPCT Tactical Team Close Quarter Countermeasures Instructor</u> SIN 426-6	\$4,000 Up to 10	\$400	n/a
LAW LET700	<u>Personal Defense Spray Instructor</u> SIN 426-6	\$2,000 Up to 10	\$200	n/a
LAW LET705	<u>Reality Based Training Instructor</u> SIN 426-6	\$4,000 Up to 10	\$400	n/a
LAW UXO200	<u>Unexploded Ordnance Technician Level I</u> SIN 426-6	n/a	n/a	\$6,850
LAW UXO203	<u>Advanced Ordnance Recognition for Law Enforcement</u> SIN 426-6	n/a	n/a	\$1,550

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To Register as a GSA Participant: Please contact the TEEX Division indicated for each course.

LAW: 979.458.6805 (direct) or 800.423.8433 (toll-free)

Law Enforcement and Security Training

Division & Course Number	Title/Description
LAW ADI210	<u>Standardized Field Sobriety Testing SIN 426-6</u>
50.0 Hours	This course prepares the officer to instruct the SFST course. Minimal instruction time for this course is 50 hours and consists of hands-on training exercises and simulated alcohol workshops. Successful graduates are able to teach the SFST course.
LAW AIR540	<u>Intermediate Collision Investigation SIN 426-6</u>
40.0 Hours	This course introduces the student to basic drawing skills needed for preparing scale diagrams of the scene of a vehicle crash and presents five basic formulas that are used to determine the minimum speed or combined speed of a vehicle based on skid and/or yaw marks.
LAW AIR545	<u>Advanced Collision Investigation SIN 426-6</u>
80.0 Hours	This course is designed to give officers a much higher level of understanding in collision investigation than they received in the basic academy. Although it is ideal for officers who routinely investigate and specialize in major injury and fatality collision investigations, it is also appropriate for patrol officers who frequently investigate collisions.
LAW AIR550	<u>Collision Reconstruction SIN 426-6</u>
80.0 Hours	This course is designed for experienced collision investigators seeking new approaches to the complexities of analyzing traffic collisions. The course topics expand on the fundamentals of crash investigation with special emphasis on crash reconstruction. Critical thinking skills are sharpened to enable the trained crash investigator to analyze and understand evidence found at the crash scene. Momentum, principle direction of force, Delta-V, vector analysis and time/distance are highlighted in this course. Case studies, many based on crash tests with known quantities as a guide, are used to illustrate major learning points.
LAW EOT228	<u>Demining SIN 426-6</u>
5.0 Days, 50.0 Hours	TEEX offers this 5 day course as a follow-on for graduates of the UXO Tech Level I Course and will provide personnel with the knowledge required to enable them to carry out demining procedures and clearance operations, under supervision, in accordance with International Mine Action Standards. Students will have an introduction to dangerous area marking, detectors and locator equipment. Mine action search tools, procedures, clearance techniques will be included in this training.
LAW FSA101	<u>Forensic Photography I SIN 426-6</u>
40.0	This course provides participants with information, techniques, and methodologies for processing latent fingerprints and enhancing visible fingerprints at and from crime scenes, as well as from physical evidence. Course instruction is through lecture and practical laboratory application.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To Register as a GSA Participant: Please contact the TEEX Division indicated for each course.

LAW: 979.458.6805 (direct) or 800.423.8433 (toll-free)

Law Enforcement and Security Training (Cont.)

Division & Course Number	Title/Description
LAW FSA103	<u>Bloodstain Pattern Analysis SIN 426-6</u>
40.0 Hours	This course is designed for those who investigate crime scenes containing blood evidence such as assaults and death investigations, as well as those who process bloodstained evidentiary items. The course provides participants with basic knowledge of bloodstain pattern analysis, including methods and skills for the interpretation of bloodstain evidence at crime scenes and on evidentiary items. The participants learned skills will allow them to make determinations such as the relative positions of the victim or suspect, the nature of the force and object used, and the approximate number of blows struck. Course instruction is through lecture and case review with emphasis on experiments and practical application.
LAW FSA104	<u>Latent Print Processing SIN 426-6</u>
40.0 Hours	This course provides participants with information, techniques, and methodologies for processing latent fingerprints and enhancing visible fingerprints at and from crime scenes, as well as from physical evidence. Course instruction is through lecture and practical laboratory application.
LAW FSA105	<u>Basic Criminal Investigation SIN 426-6</u>
40.0 Hours	This course provides participants with information, techniques, and methodologies for conducting investigations ranging from general crime scene investigations to death investigations. Course instruction is through lecture and case review with emphasis on practical application.
LAW FSA106	<u>Crime Scene Investigation SIN 426-6</u>
40.0 Hours	This course provides participants with information, techniques, and methodologies for conducting investigations ranging from general crime scene investigations to death investigations. Course instruction is through lecture and case review with emphasis on practical application.
LAW FSA110	<u>Death Investigation SIN 426-6</u>
40.0 Hours	This course addresses the procedures for conducting investigations of various types of death and includes the investigator's role throughout the investigative process.
LAW FSA111	<u>Courtroom Testimony SIN 426-6</u>
40.0 Hours	This course provides participants with an understanding of the basic factors that create effective courtroom testimony. Course instruction is through lecture and practical application.
LAW FSA112	<u>Forensic Photography II SIN 426-6</u>
40.0 Hours	This course addresses advanced aspects of forensic photography, including macro, nighttime, and alternate-light photography. Course instruction is through lecture, case review, and application exercises.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To Register as a GSA Participant: Please contact the TEEX Division indicated for each course.

LAW: 979.458.6805 (direct) or 800.423.8433 (toll-free)

Law Enforcement and Security Training (Cont.)

Division & Course Number	Title/Description
LAW LET505	<u>Emergency Vehicle Operation SIN 426-6</u>
	Proper operation of an emergency vehicle is critical for police officers and public safety. In this course, participants become familiar with terminology, driving skills and liability issues that relate to the operation of a police vehicle. This 24-hour course includes hands-on driving exercises that will enhance an officer's ability to operate a vehicle during an emergency situation by teaching personal and vehicle control limitations. To reduce agency liability, an advanced course is designed to train experienced instructors to deliver the Emergency Vehicle Operations course to their peers. This class is a realistic, high-stress, driving program that offers the participant 40 hours of actual driving time. The course curriculum has been designed with input from the Texas Municipal League - Intergovernmental Risk Pool training and risk reduction staff. Both courses meet Texas Commission on Law Enforcement requirements.
LAW LET515	<u>Emergency Vehicle Operations Instructor SIN 426-6</u>
5 Days, 50.0 Hours	This course is designed to train experienced instructors to deliver the Emergency Vehicle Operators Instructor course (EVOC). This class is a realistic, high-stress, driving program that offers the participant 40 hours of actual driving time.
LAW LET555	<u>Basic Special Weapons and Tactics (SWAT) Training SIN 426-6</u>
60.0 hours	This course is a 60-hour tactical course designed to provide participants with a solid understanding of basic SWAT concepts and operations. Basic SWAT Training gives the new SWAT officer an opportunity to learn basic tactical operations theory and develop a level of proficiency in common SWAT operations.
LAW LET565	<u>Basic Instructor Development SIN 426-6</u>
40.0 Hours	Register now for this hands-on, professional development experience for the new trainer/instructor. Participants will learn modern methods for effectively training adults and techniques for creating an effective learning environment.
LAW LET570	<u>Radar Instructor Course SIN 426-6</u>
40.0 Hours	Participants will receive instructor level training for the proper facilitation of the National Highway Traffic Safety Administration (NHTSA) Doppler RADAR course. A lesson plan, electronic slide presentation, and student manual are provided to each participant for use during and after this course.
LAW LET575	<u>Firearms Instructor SIN 426-6</u>
40.0 Hours	Participants will identify and correct student weaknesses, analyze and score targets, design and run courses of fire, and properly document police firearms training. Upon completion of this course, participants will be able to develop and implement comprehensive firearms training programs.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To Register as a GSA Participant: Please contact the TEEX Division indicated for each course.

LAW: 979.458.6805 (direct) or 800.423.8433 (toll-free)

Law Enforcement and Security Training (Cont.)

Division & Course Number	Title/Description
LAW LET576	<u>Patrol Rifle Instructor SIN 426-6</u>
40.0 Hours	This course is designed for firearms instructors who have the responsibility of instructing patrol officers in the safe and proper procedures for deploying patrol rifles. Course design and safety issues are taught as well as principles of marksmanship, rifle nomenclature and operation. The course emphasizes teaching weapons manipulation and training personnel to fight with a rifle at what are traditionally considered handgun ranges. The course is based on the AR-15/M-4/M-16 weapons platform. However, other systems will be discussed.
LAW LET578	<u>Patrol Rifle Operator SIN 426-6</u>
24.0 Hours	This course is designed for officers who are being issued patrol rifles. The course emphasizes weapons manipulation and training to fight with a rifle at what was traditionally considered handgun ranges. The course is based on the AR-15/M-4/M-16 weapons platform. However, other systems will be discussed.
LAW LET580	<u>Field Training Officer SIN 426-6</u>
24.0 Hours	This course provides participants with the tools necessary to become an effective field-training officer. This tried-and-true program, as well as other FTO models, will be used to describe the qualities needed to become a successful field-training officer. Any agency desiring to restructure a field-training program or build a new program will find this 24-hour course immensely beneficial.
LAW LET585	<u>First Line Supervisor SIN 426-6</u>
24.0 Hours	This course is mandatory for newly promoted supervisors and must be completed within the first 24 months of promotion. Participants will receive training vital to effective leadership, including ethics, effective communication, leadership styles, counseling, planning and organizing, and cultural diversity.
LAW LET620	<u>PPCT Sexual Harassment and Rape Prevention (SHARP) Instructor SIN 426-6</u>
8.0 hours	The 24-hour PPCT SHARP Instructor certification course is designed to develop the participant's ability to effectively teach the SHARP program. Principles and strategies for effectively reducing the likelihood of assault through both confrontation avoidance and actual techniques of countering an attack are stressed in this program. Because the techniques taught utilize efficient and effective methods of subject control that do not rely on size and strength, SHARP is a training system that can be used by anyone who is interested in personal safety. The course was designed by PPCT Management Systems, Inc, a leader in subject control training systems.
LAW LET635	<u>PPCT Ground Avoidance Ground Escape (GAGE) Instructor SIN 426-6</u>
24.0 Hours	This course is designed to teach students how to avoid being taken to the ground and how to effectively escape if they do find themselves there. It reviews tactics for both open and narrow environments, reviews the four most common ground positions and escapes, refines the student's physical technique; and presents instructional methods for teaching survival skills.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To Register as a GSA Participant: Please contact the TEEX Division indicated for each course.

LAW: 979.458.6805 (direct) or 800.423.8433 (toll-free)

Law Enforcement and Security Training (Cont.)

Division & Course Number	Title/Description
LAW LET645	<u>PPCT Spontaneous Knife Defense Instructor SIN 426-6</u>
24.0 Hours	This course has been designed to meet the needs of police and correctional officers. The training will begin with a comprehensive course on offensive knife systems. The focus of this training is to raise the student's awareness to the sophistication of strategies, yet the simplicity which an officer can fall victim to a moderately trained subject with a knife. The second phase of training will focus on the PPCT Knife Defense techniques, based upon a realistic, yet highly aggressive check and stun philosophy. This system has evolved to the simplest form, where all of the skills are gross motor skills that are compatible to the effects of survival stress. This simplicity in design allows for quicker learning and retention under the stress of a knife assault. The course was designed by PPCT Management Systems, Inc., a leader in subject control training systems. This 24 hour instructor course prepares students to instruct the PPCT Spontaneous Knife Defense basic course; refines the student's physical technique; and presents instructional methods for teaching survival skills.
LAW LET650	<u>PPCT Defensive Tactics Instructor SIN 426-6</u>
40.0 Hours	This course is the first subject control system developed through tactical, legal, and medical research. Tactically, the system addresses the most common types of resistance that law enforcement personnel encounter, ensuring that participants learn job-related techniques pertaining to self defense. Legally, the PPCT System teaches a simple use of force continuum which clarifies the appropriate force level for every level of resistance. Medical research has been conducted on every PPCT technique to refine technique efficiency and to ensure that medical implications are proportional to the level of resistance.
LAW LET665	<u>PPCT Tactical Team Close Quarter Countermeasures Instructor SIN 426-6</u>
24.0 Hours	This course is designed to provide tactical team operators with non-lethal force options. The course prepares operators to use a simple and systematic CQC system designed for apprehending subjects during dynamic entries, hostage rescue or to control a surrendering subject.
LAW LET700	<u>Personal Defense Spray Instructor SIN 426-6</u>
16.0 Hours	This course is designed to promote safe and effective use of law enforcement chemical defense sprays. The participant will learn when defense sprays are appropriate, tactics and techniques of application and proper means of handling and decontamination of those exposed. Additionally the participant will be aware of the probable medical implications associated with the use of defense sprays.
LAW LET705	<u>Reality Based Training Instructor SIN 426-6</u>
40.0 Hours	This course is designed to teach students how to safely design and implement scenario based training in their agency. It leads the students through the development process and the building of a scenario training plan. Students will leave this course with several training scenarios that they will be able to take back to their agencies to immediately utilize.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To Register as a GSA Participant: Please contact the TEEX Division indicated for each course.

LAW: 979.458.6805 (direct) or 800.423.8433 (toll-free)

Law Enforcement and Security Training (Cont.)

Division & Course Number	Title/Description
LAW UXO200	<u>Unexploded Ordnance Technician Level I SIN 426-6</u>
4 Weeks, 200.0 Hours	This course was designed and developed by TEEX in 1999 and remains today the only civilian UXO technician course originally granted certification by the U.S. Department of Defense prior to ceasing this requirement. The four-week course provides participants with comprehensive, hands-on training in the safe detection, location, identification and disposal of unexploded ordnance using the techniques, tools, and emerging technologies of today's UXO environmental remediation industry. Graduates of the course meet all U.S. Army Corps of Engineers (USACE) requirements necessary to work on USACE UXO remediation job sites. Students registered for the UXO Technician Level - I Course are also eligible to access the 40 hour HAZWOPER Clean-Up Operations on-line course through the TEEX Learning Management System.
LAW UXO203	<u>Advanced Ordnance Recognition for Law Enforcement SIN 426-6</u>
100.0 Hours	This course offers comprehensive, hands-on training in the safe detection, location, identification and disposal requirements of unexploded ordnance using the techniques, tools and emerging technologies of today's UXO environmental remediation industry.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To Register as a GSA Participant: Please contact the TEEX Division indicated for each course.

LAW: 979.458.6805 (direct) or 800.423.8433 (toll-free)

Homeland Security (NERRTC) HSNTP Course Price List

EDAP Deliveries with the GSA Pricing Advantage

The United States Department of Homeland Security (DHS), Federal Emergency Management Agency (FEMA), Homeland Security National Training Program (HSNTP) has authorized the National Emergency Response and Rescue Training Center (NERRTC) to utilize the Excess Delivery Acquisition Program (EDAP). EDAP deliveries are available at cost to our targeted audience in excess of what funding will normally allow us to deliver. Typically, TEEX/NERRTC courses are provided at no cost to personnel working for agencies and organizations within our targeted audience. However, TEEX/NERRTC does not have enough funding to allow us to provide a limitless supply of training. If the number of free trainings available are exceeded and more deliveries of a requested course are needed, TEEX/NERRTC can utilize the EDAP program to deliver the requested course(s) at cost to the requesting entity. Private sector agencies or organizations are also eligible to participate in EDAP.

When TEEX receives your request, we will provide an estimate of the course delivery cost. If that cost estimate is acceptable to you, TEEX will submit the cost estimate to DHS/FEMA to request their approval. Once DHS/FEMA approval is received, TEEX will coordinate with you in scheduling the delivery of the course(s).

Division & Course Number	Course Description & GSA SIN	Contract Classes	Up to ____ Students
		Delivery Price	
ESTI AWR160	Standardized Awareness Training (SAT) SIN 426-4F	\$ 5,248	30
ESTI MGT312	Senior Officials Workshop for All-Hazards Preparedness SIN 426-4F	\$ 5,435	25
ESTI MGT313	Incident Management / Unified Command for All Hazards Expanding & Complex Incidents (ICS 300) SIN 426-4F	\$ 5,475	30
ESTI MGT314	Enhanced All Hazards Incident Management / Unified Command SIN 426-4F	\$ 62,516	40
ESTI MGT318	Public Information in an All-Hazards Incident SIN 426-4F	\$ 8,083	25
ESTI MGT319	Bioterrorism: Mass Prophylaxis Preparedness and Planning SIN 426-4F	\$ 6,087	30
ESTI MGT340	Crisis Leadership and Decision Making for Elected Officials SIN 426-4F	\$ 4,148	15
ESTI MGT344	Advanced Incident Management / Unified Command (ICS 400) SIN 426-4F	\$ 5,198	30
ESTI MGT346	Emergency Operations Center Operations and Planning for All Hazards SIN 426-4F	\$ 10,909	30
ESTI MGT347	Incident Command System (ICS) Forms Review SIN 426-4F	\$ 2,227	30
ESTI MGT404	Sports and Special Events Incident Management SIN 426-4F	\$ 14,870	30

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To purchase a GSA course via the EDAP process, please contact the TEEX Division indicated for each course.

ESTI: 866.878.8900 ITS: 800.723.3811 KE: 800.541.7149 LAW: 800.423.8433

Homeland Security (NERRTC) HSNTF Course Price List

Division & Course Number	Course Description & GSA SIN	Contract Classes	Up to ____ Students
		Delivery Price	
ESTI PER211	<u>Medical Management of Chemical, Biological, Radiological, Nuclear, and Explosive (CBRNE) Events</u> SIN 426-4F	\$ 7,133	30
ESTI PER212	<u>Operational Level Response to HazMat/WMD Incidents</u> SIN 426-4F	\$ 12,468	30
ESTI PER213	<u>Wide Area Search</u> SIN 426-4F	\$ 7,386	24
ITSI MGT317	<u>Disaster Management for Public Services</u> SIN 426-4F	\$ 6,976	30
ITSI MGT341	<u>Disaster Preparedness for Hospitals and Healthcare Organizations within the Community Infrastructure</u> SIN 426-4F	\$ 7,044	24
ITSI MGT342	<u>Senior Officials - Disaster Management for Water and Wastewater</u> SIN 426-4F	\$ 3,683	20
ITSI MGT343	<u>Disaster Management for Water and Wastewater Utilities</u> SIN 426-4F	\$ 8,090	30
ITSI MGT345	<u>Disaster Management for Electric Power Systems</u> SIN 426-4F	\$ 6,530	24
KE AWR136	<u>Essentials of Community Cyber Security</u> SIN 426-4F	\$ 4,267	25
KE MGT384	<u>The EOC's Role in Community Cyber Security</u> SIN 426-4F	\$ 5,497	25
KE MGT385	<u>Community Cyber Security Exercise Planning</u> SIN 426-4F	\$ 5,497	25
LAW AWR213	<u>Critical Infrastructure Key Resources Awareness Course</u> SIN 426-4F	\$ 2,204	20
LAW MGT310	<u>Threat and Risk Assessment</u> SIN 426-4F	\$ 5,205	28
LAW MGT315	<u>Enhanced Threat and Risk Assessment</u> SIN 426-4F	\$ 5,226	28

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To purchase a GSA course via the EDAP process, please contact the TEEX Division indicated for each course.

ESTI: 866.878.8900 ITSI: 800.723.3811 KE: 800.541.7149 LAW: 800.423.8433

Homeland Security (NERRTC) HSNTP Course Descriptions

Division & Course Number	Title/Description
ESTI AWR160	<u>Standardized Awareness Training (SAT) SIN 426-4F</u>
1 Day, 8.0 Hours	The Standardized Awareness Training covers the essential course material on Chemical, Biological, Radiological, Nuclear, or Explosive (CBRNE) hazards and materials, prevention and deterrence methods, and the Emergency Response Guidebook (ERG; U.S. Department of Transportation [DOT], 2008). TEEX/NERRTC and the Center for Domestic Preparedness (CDP) reference the following resources to ensure that the CBRNE materials remain current: the National Infrastructure Protection Plan (NIPP; U.S. Department of Homeland Security [DHS], 2009), Hazardous Waste Operations and Emergency Response (HAZWOPER), 29 Code of Federal Regulations (C.F.R.) § 1910.120(q)(6)(i) (2010); National Fire Protection Association® (NFPA®) 472, Standard for Competence of Responders to Hazardous Materials/ Weapons of Mass Destruction Incidents (National Fire Protection Association [NFPA], 2007; 2008 edition).
ESTI MGT312	<u>Senior Officials Workshop for All-Hazards Preparedness SIN 426-4F</u>
½ Day, 6.0 Hours	The Senior Officials Workshop provides a forum for local or regional executives to share strategies and coordinate plans for emergency preparedness and response. This workshop is an efficient process for discussing executive-level issues with leaders from the agencies involved in all levels of the emergency management structure. The expected outcome: Executive and administrative staff, responder chiefs/department heads and infrastructure and resource leaders share a common perspective and an understanding of the challenges they will face in times of crisis.
ESTI MGT313	<u>Incident Management / Unified Command for All Hazards Expanding & Complex Incidents (ICS 300) SIN 426-4F</u>
2½ Days, 20 Hours (4 Online, 16 Classroom)	This course trains emergency response supervisors and managers in the skills necessary to effectively plan for and manage large-scale incidents, including those involving CBRNE/ terrorism, by applying the all-hazards command and management structures found in the National Incident Management System (NIMS) — specifically, the Incident Command System (ICS), Multi-Agency Coordination Systems, and Public Information Systems. The IM/UC (MGT-313) course complies with the NIMS National Standard Curriculum Training Development Guidance of October 2005, and has been deemed to be both “ICS-300 compliant and equivalent training” by the DHS/FEMA National Training and Education Division (NTED) in conjunction with the DHS NIMS Integration Center (NIC). The course uses a multi-discipline “team-building” approach to accomplish the learning objectives. The course consists of lectures, small group discussions and activities, multimedia scenarios, and a tabletop exercise based on the hosting jurisdiction. Upon course completion, participants will possess a working knowledge of agency roles and responsibilities and their integration into a unified command for managing terrorism, local, state, and federal WMD (CBRNE) incidents, as well as other large-scale, multi-jurisdictional, multi-discipline incidents of national significance.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To purchase a GSA course via the EDAP process, please contact the TEEX Division indicated for each course.

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Homeland Security (NERRTC) HSNTF Course Descriptions

Division & Course Number	Title/Description
ESTI MGT314	<u>Enhanced All Hazards Incident Management / Unified Command (EIMUC) SIN 426-4F</u>
3½ Days, 28.0 Hours	This course uses a computer-driven simulation to train participants in incident management skills, staff responsibilities, situational awareness and decision-making skills particular to any all-hazards events. The course focuses on the Incident Command Post (ICP) processes and the key decision-making requirements within that response node. The overall incident management structure used in the course is based on the National Response Framework (NRF) and the National Incident Management System (NIMS) and is certified by the DHS/ FEMA National Training and Education Division (NTED).
ESTI MGT318	<u>Public Information in an All-Hazards Incident SIN 426-4F</u>
2 Days, 16.0 Hours	This course examines the role of public information in managing an all-hazards incident and provides practical training in crisis communication techniques. In such an incident, it is imperative that community leaders, incident managers, and public information officers are prepared to communicate with the public through the news and social media. The course focuses on the role of public information in incident management, the information needs of the public in a crisis, and the various means of effectively communicating through the news and social media. Upon completion of the course, participants will understand the role of public information in an all-hazards incident, and will be prepared to plan and execute public information actions in the event of such an incident.
ESTI MGT319	<u>Bioterrorism: Mass Prophylaxis Preparedness and Planning SIN 426-4F</u>
2 Days, 16.0 Hours	This course is a guide for local health officials and their partners in the local public health system to coordinate plans to provide mass distribution of medical countermeasures for the jurisdiction as they relate to the Division of Strategic National Stockpile (DSNS) Program. The purpose of this course is to enhance a jurisdiction's preparedness and emergency response efforts by developing (or revising) a plan addressing an all-hazards approach towards Mass Prophylaxis. The course is delivered by two public health professionals and consists of a combination of lectures, small group activities and a tabletop exercise/game. The first day of training focuses on planning considerations and recommendations to achieve the CDC's 48-hour standard for Mass Prophylaxis. The second day of training focuses on the local community's Mass Prophylaxis plan and POD site preparedness. The course material is applicable to pandemic influenza, bioterrorism, and other public health emergencies using at least one local POD site plan as the foundation for an exercise (game).
ESTI MGT340	<u>Crisis Leadership and Decision Making for Elected Officials SIN 426-4F</u>
½ Days, 4.0 Hours	The Crisis Leadership and Decision Making for Elected Officials Seminar uses one of four Harvard University, Kennedy School of Government case studies to examine the dynamics of crisis leadership and decision making from an elected or senior official's perspective. The 4 hour seminar uses the case study to frame the discussion on ways to overcome leadership challenges in planning and responding to a large-scale incident. The final outcome of the seminar is the development of an individual and jurisdictional action plan of items needed to improve preparedness and emergency response.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To purchase a GSA course via the EDAP process, please contact the TEEX Division indicated for each course.

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Homeland Security (NERRTC) HSNTF Course Descriptions

Division & Course Number	Title/Description
ITSI MGT343	<u>Disaster Management for Water and Wastewater Utilities SIN 426-4F</u>
2 Days, 16.0 Hours	This course is designed to provide training to water and wastewater professionals on issues concerning and preparing for, responding to, and recovering from natural or man-made incidents affecting water and/or wastewater facilities. The course introduces the various natural and man-made (accidental or intentional) hazards to which water and wastewater systems may be vulnerable and the potential effects the hazards may induce. Legislation that serves to aid in the planning and response to natural or man-made incident is discussed, along with measures that can mitigate threats to water and wastewater systems. Participants are guided through portions of the Environmental Protection Agency's (EPA) Response Protocol Toolbox to identify steps in the response and recovery processes, and to create a recovery plan.
ESTI MGT344	<u>Advanced Incident Management / Unified Command (ICS 400) SIN 426-4F</u>
2 Days, 16.0 Hours	This course trains emergency response supervisors and mid- to upper-level managers in the skills necessary to effectively plan for and manage a large-scale incident by applying and implementing an all-hazards, multidisciplinary, command and management team approach as described in the National Incident Management System's (NIMS) Incident Command System (ICS), Multiagency Coordination Systems, and Public Information Systems, with specific emphasis on the incident planning and resource management processes. The course concludes with a practical application, role-playing exercise that is customized to the community in which the course is delivered.
ESTI MGT346	<u>Emergency Operations Center Operations and Planning for All Hazards SIN 426-4F</u>
3 Days, 24.0 Hours	This course focuses on the core functions, processes, and best practices necessary to ensure effective and repeatable performance of an emergency operations center at any level. The core functions and processes are reviewed and demonstrated via facilitated discussion and classroom activities. The participants gain practical experience via a series of interrelated activities and exercises supported by a state-of-the-art computer simulation system and are coached by instructors who have extensive emergency operations and management experience. The course offers the opportunity for participants to practice emergency management and to gain practical experience in individual and group processes necessary to manage an EOC. Each participant will gain a better understanding of the management requirements and skills necessary to effectively coordinate and support the response activities during a large-scale event.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To purchase a GSA course via the EDAP process, please contact the TEEX Division indicated for each course.

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Homeland Security (NERRTC) HSNTF Course Descriptions

Division & Course Number	Title/Description
ESTI MGT347	<u>Incident Command System (ICS) Forms Review SIN 426-4F</u>
½ Day, 4.5 Hours	This 4½ hour workshop provides a detailed introduction for emergency response supervisors and mid- to upper level managers to the Incident Command System (ICS) forms used in the development of an Incident Action Plan (IAP). Participants will examine the primary forms used in an IAP, as well as supporting and other utility forms. In addition, participants will review the planning process and where, within that process, the forms are filled out and by whom. The workshop includes a practical application designed to instruct participants in the development of Specific, Measurable, Action-oriented, Realistic, and Time-based (SMART) control and management objectives..
ESTI MGT404	<u>Sports and Special Events Incident Management SIN 426-4F</u>
2 Days, 16.0 Hours	This new course is developed and delivered in partnership with the University of Southern Mississippi's National Center for Spectator Sports Safety and Security (USM-NCS ⁴). Through this course, athletic department staffs, facility management personnel, campus public safety personnel, emergency response supervisors, and others involved in sports/special event management learn to better prepare for, manage, and recover from incidents that could occur during a sports or special event. It provides participants the skills necessary to effectively identify risk and mitigation strategies; manage incidents by applying and implementing incident management planning and resource management principles through a multidisciplinary management team approach as described in the National Incident Management System (NIMS); and identify techniques that can improve resiliency through a role-playing exercise.
ESTI PER211	<u>Medical Management of Chemical, Biological, Radiological, Nuclear, and Explosive (CBRNE) Events SIN 426-4F</u>
2 Days, 16.0 Hours	Participants completing this program will be able to properly perform patient triage, decontamination, treatment, and transportation in the event of exposure to chemical, biological, radiological, nuclear, and explosive (CBRNE) weapons. The course consists of facilitated discussions, small group exercises, hands-on activities, and task-oriented practical applications. Course participants will use both state-of-the-art adult and pediatric human patient simulators to promote critical thinking skills while utilizing the RAPID – Care concept.
ESTI PER212	<u>Operational Level Response to HazMat/WMD Incidents SIN 426-4F</u>
3 Days, 24.0 Hours	This course focuses on the unique personal protection challenges that responders face during a weapons of mass destruction (WMD)/terrorist incident or a hazardous materials incident. PER-212 is based on NFPA 472 (2008) consensus standard operations-level core competencies and personal protective equipment (PPE) mission-specific competency, as well as OSHA (29CFR 1910.120) and EPA (40CFR Part 311) response regulations. PER-212 provides the knowledge and skills needed to obtain certification through the National Professional Qualifications System (NPQS/ProBoard) as an Operations-level responder.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To purchase a GSA course via the EDAP process, please contact the TEEX Division indicated for each course.

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Homeland Security (NERRTC) HSNTF Course Descriptions

Division & Course Number	Title/Description
ESTI PER213	<u>Wide Area Search SIN 426-4F</u>
3 Days, 24.0 Hours	When disaster strikes, it can be a challenge for a jurisdiction or agency to effectively mobilize, organize, and deploy needed resources. This course applies to a vast number of critical situations including natural disasters or terrorist incidents. Participants are instructed in practical search methods and skills so they can perform systematic searches over a large affected area. The training includes challenging exercises that mirror real-life scenarios. The 3-day event concludes with an in-depth exercise that requires participants to utilize the skills gained during the course.
ITSI MGT317	<u>Disaster Management for Public Services SIN 426-4F</u>
2 Days, 16.0 Hours	This course trains all first responders, including public works personnel, in their responsibilities to protect, restore, and maintain critical infrastructure and services during a natural, technological or civil disaster within their community. The goal of this training is to enable communities to develop an interdisciplinary incident management team. Participants work together in teams and take part in a variety of small-group activities and multimedia scenarios.
ITSI MGT341	<u>Disaster Preparedness for Hospitals and Healthcare Organizations within the Community Infrastructure SIN 426-4F</u>
2 Days, 16.0 Hours	Protecting the critical infrastructure of the United States is essential to the nation's security, public health and safety, economic vitality, and way of life. Hospitals and healthcare organizations are part of the critical infrastructure as identified in the National Infrastructure Protection Plan (NIPP). This course brings together those individuals from the hospital and healthcare community who are responsible for ensuring the resiliency of healthcare services during a high-consequence or catastrophic event within a jurisdiction. Focusing on preparedness processes and activities, this course provides hospital and healthcare personnel an opportunity to acquire the knowledge, skills and abilities necessary to help them ensure the sustainability of their facilities and organizations during all types of disasters.
ITSI MGT342	<u>Senior Officials - Disaster Management for Water and Wastewater SIN 426-4F</u>
½ Day, 4.0 Hours	This course brings together those personnel from within a jurisdiction who would be required to manage or react to any natural or man-made incident that could potentially affect a water or wastewater utility. The course introduces the various natural and man-made hazards to which water and wastewater systems may be vulnerable and the potential effects the hazards may induce. Participants are guided through portions of the Environmental Protection Agency's Response Protocol Toolbox to identify steps in the response and recovery processes.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To purchase a GSA course via the EDAP process, please contact the TEEX Division indicated for each course.

ESTI: 866.878.8900 ITSI: 800.723.3811 KE: 800.541.7149 LAW: 800.423.8433

Homeland Security (NERRTC) HSNTF Course Descriptions

Division & Course Number	Title/Description
ITSI MGT345	<u>Disaster Management for Electric Power Systems SIN 426-4F</u>
2 Days, 16.0 Hours	This course is designed to provide training to electric power systems managers, operators, supervisors, and employees to prepare for, respond to, and recover from a natural or man-made incident affecting electric power facilities and systems. The course introduces the various natural, technological, and civil hazards to which electric power systems may be vulnerable and the potential effects the hazards may induce. Measures to reduce risk are discussed along with the importance of integrating the full range of capabilities and emergency response organizations when developing a response plan. Participants review the responsibilities of utilities during incident recovery, organize information for presentation to the public and media during an incident, and discuss disaster planning activities.
KE AWR136	<u>Essentials of Community Cyber Security SIN 426-4F</u>
½ Day, 4.0 Hours	This is a 4-hour non-technical introduction to cyber security. This basic awareness course will explore cyber security in a community context and demonstrates how cyber attacks can impact, prevent, and/or stop business operations and emergency responses. It is an awareness-level course for participants who are interested in how cyber events can impact a community and what role everyone plays concerning this threat. This discussion-based course builds basic terminology, identifies fundamental cyber threats, vulnerabilities and countermeasures that can impact an individual, organization, and community.
KE MGT384	<u>The EOC's Role in Community Cyber Security SIN 426-4F</u>
1½ Days, 12.0 Hours	This non-technical course is designed to provide an awareness of how cyber events can impact a community, an Emergency Operations Center, and our daily lives. In this course, participants will discover the roles and responsibilities needed to detect, prevent, and respond to a cyber security incident. Using past cyber events, participants will explore how the EOC and community would plan for and manage information and resources needed for a cyber event and understand how cyber attacks can be used to affect, disrupt, and/or complicate emergency responses.
KE MGT385	<u>Jurisdictional Threat and Hazard Identification and Risk Assessment SIN 426-4F</u>
1½ Days, 12.0 Hours	This non-technical course is designed to assist exercise planners to incorporate cyber security into an exercise in meaningful ways. Participants will be introduced to cyber security topics and how cyber attacks can impact the business operations of an organization and community. Lectures and activities will explore objectives, players, cyber security injects and challenges to incorporating cyber security into exercises. Participants will be exposed to many possible injects and scenarios that can be used in an exercise.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To purchase a GSA course via the EDAP process, please contact the TEEX Division indicated for each course.

ESTI: 866.878.8900 ITSI: 800.723.3811 KE: 800.541.7149 LAW: 800.423.8433

Homeland Security (NERRTC) HSNTF Course Descriptions

Division & Course Number	Title/Description
LAW AWR213	<u>Critical Infrastructure Key Resources Awareness Course SIN 426-4F</u>
1 Day, 8.0 Hours	The Critical Infrastructure Key Resources (CIKR) Awareness course provides public and private sector partners within the Nation's CIKR with essential knowledge and awareness necessary to understand and follow the guiding principles, roles, and responsibilities that underlie the Nation's collaborative strategy for CIKR protection. It also provides participants with the competencies needed to perform their roles and fulfill their responsibilities necessary to achieve CIKR protection goals and implement Sector-Specific Plans (SSPs) set forth in the National Infrastructure Protection Plan (NIPP). The goal of the course is to inform, enable, and encourage state, local, tribal, territorial, and private CIKR partners to leverage the resources that enhance CIKR protection efforts.
LAW MGT310	<u>Jurisdictional Threat and Hazard Identification and Risk Assessment SIN 426-4F</u>
2 Days, 16.0 Hours	This course prepares participants to conduct a jurisdictional Threat Hazard Identification and Risk Assessment (THIRA). Participant activities focus on the jurisdictional process for determining the ability to respond to manmade, natural and technological disasters. Participants will identify threats and hazards of concern, give the threats and hazards context, examine the core capabilities, set capability targets and apply the results. The course delivery combines lecture, small group discussions, participant activities, and multimedia scenarios to improve the jurisdiction's capability to prevent, protect, mitigate, respond to, or recover from all-hazards events.
LAW MGT315	<u>Critical Asset Risk Management</u>
2 Days, 16.0 Hours	This course enhances the basic Threat and Risk Assessment course (MGT-310) by teaching participants how to apply the DHS/FEMA Threat Hazard Identification and Risk Assessment (THIRA) process to jurisdictional critical infrastructure and key resources. Through lectures, discussions, and classroom activities, participants learn methods to identify and prioritize risks from all hazard types; assess vulnerabilities; estimate consequences; and use equipment, training and exercises to mitigate risk. Multidisciplinary participant teams visit and assess facilities selected by the host jurisdiction, determining risks, vulnerabilities, consequences, and mitigation options specific to their assigned site. Teams then document their findings using a software assessment tool, develop an action plan, and present their results to the class.

Note: Prices are Net (discount deducted). Travel and expenses associated with services performed at the end user's site are not included and will be invoiced on a separate line item. To purchase a GSA course via the EDAP process, please contact the TEEX Division indicated for each course.

ESTI: 866.878.8900 ITSi: 800.723.3811 KE: 800.541.7149 LAW: 800.423.8433

HOMELAND SECURITY FREEDOMPRO TRAINING PORTAL SOFTWARE

GSA Schedule 84SIN 426-4F
TEEX Contract #GS-07F-0357V
Texas A&M Engineering Extension Service
www.teex.org | GSA@teex.tamu.edu

LIST PRICE: \$189,000.00

GSA PRICE: \$98,000.00

- INCLUDES:**
- One Software License with up to 10 administrative user accounts
 - Up to 10,000 student/responder accounts
 - Registration of two custom domain names (.com/.org URLs)
 - One custom header/footer graphic and color scheme
 - One custom registration form
 - Configuration and deployment
 - Software testing
 - 10 copies of Administrator User Guide
 - One on-site administrator training session

DESCRIPTION:

The Training Portal Software was developed by the Texas A&M Engineering Extension Service (TEEX) to assist with tracking and reporting on homeland security related training available for first responders. The system is already in use within the state of Texas, and is now being offered to other states, agencies, and organizations.

Because the system was developed with a homeland security preparedness office in mind, it contains a number of features that address the specific needs of this community. The system provides course calendars and descriptions, online registration forms and downloads, and an online transcript for first responders, elected officials, emergency managers, and other citizens to track their training records and certificates. It provides those interested in homeland security training opportunities with a one-stop-shop for reviewing different providers' catalogues and schedules and makes completing registration forms quick and easy.

For the system administrators, a wealth of admin tools facilitate the updating of the course catalog and descriptions, reviewing registration requests, approving user accounts and training requests, scheduling and publicizing events, and coordinating with local POCs and training coordinators. In addition, an ad-hoc reporting tool provides training-related statistics and student details, that can be filtered by discipline, region, course or date; each class listing also provides downloadable student rosters and contact information sheets.

This system was developed using the Microsoft .Net framework, with a SQL 2008 database back end. It will be hosted and maintained within the TEEX web server farm. In addition to development cost savings, on-going IT expenses will also be reduced, since no additional equipment or technical personnel are required.

Knowledge Engineering

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Labor Rates

SCHEDULE 84 HOURLY LABOR RATES

SIN 426-4F

Labor Category*	Rate
Program Director	\$ 102.53
Program Manager	\$ 98.64
Program Coordinator	\$ 77.45
Program Supervisor	\$ 75.77
Training Director	\$ 91.89
Project Manager /Training Manager	\$ 83.29
Project Specialist	\$ 51.84
Project Coordinator	\$ 56.83
Project Administrator	\$ 42.81
Sr. Administrative Coordinator	\$ 50.10
Administrative Coordinator	\$ 47.06
Observer/Controller (SME)	\$ 96.62
Technical Writer	\$ 50.04
Graphics Designer	\$ 41.07
Sr. Instructional Design Specialist	\$ 54.04
Instructional Design Specialist	\$ 48.46
TEEX Facilities Coordinator	\$ 64.28
TEEX Training Coordinator	\$ 71.02
TEEX Training Specialist	\$ 76.37
TEEX Associate Training Specialist	\$ 68.78
TEEX Instructor	\$ 59.74
Training Support Foreman	\$ 48.39
Sr. Training Support Technician	\$ 38.65
Training Support Technician	\$ 36.77
Sr. Customer Service Associate	\$ 43.74
Customer Service Associate	\$ 31.63

These Labor Rates give TEEX the ability to customize many courses and services. Please review the TEEX-Who We Are descriptions on the inside cover and contact the appropriate division or service to discuss your specific needs.

** Labor Category descriptions begin on page 30.*

Labor Category Descriptions

Schedule 84

Program Director

The Program Director will be responsible for managing multiple or one significant program to include fiscal, budgeting, personnel management, program recommendations for personnel actions, business development/program growth and expansion.

Education and Experience: Bachelor's degree from an accredited university or college. Eight years program management experience and five years of supervisory experience.

Program Manager

The Program Manager will be responsible for supervising and coordinating the administrative and financial operations. The Program will develop, implement, and maintain appropriate operational procedures concerning program administration. He / She will prepare, manage, and control the program budget and expenditures. The Program Manager may also be responsible for developing programs to meet customer needs.

Education and Experience: Bachelor's degree in related field / or combination of training and experience. Eight years program management and five years of supervisory experience with a bachelor's degree; sixteen years experience and five years supervisory experience with high school; twelve years experience and five years supervisory experience with associate's degree.

Project Coordinator

The Project Coordinator will be responsible for coordinating the details of multiple projects. Duties include the follow up on status, compiling data, developing budgets and preparing written reports. Collects and analyzes data and presents results to senior administrator.

Education and Experience: Bachelor's degree from an accredited university or college. Division may accept equivalent combination of training and experience. Three years experience in project management. **Equivalency:** Eleven years of experience in project management with a high school diploma or GED. Seven years of experience with an associate's degree.

Program Supervisor

The Program Supervisor will supervise program coordinators and instructional staff and coordinate program schedules. He /She will develop and implement operational guidelines. The Program Supervisor will assist in managing and controlling program expenditure. The Program Supervisor may also teach specified courses when needed.

Education and Experience: Bachelor's degree or equivalent combination of training and experience. Six years program coordination experience with two years supervisory experience and bachelor's degree; fourteen years experience and two years supervisory with high school diploma; ten years experience with Associate's degree.

Training Director

The Training Director will be responsible for managing training programs (s) to include budgeting, personnel management, personnel recommendations, business development/sales for their program (s). Responsible for quality control of the training classes. Develops operational guidelines.

Education and Experience: Bachelor's degree from an accredited university or college. Six years program management experience and three years supervisory experience.

Project Manager/Training Manager

The Project Manager will be responsible for planning and managing activities of designated projects. The Project Manager will plan and analyze assigned projects, establish schedules and project parameters, and set procedures to accomplish objectives. He/she will ensure project goals and objectives are accomplished within prescribed time frame and funding parameters. The Project Manager will evaluate complex problems and develop alternative strategies to enhance project completion. The Project Manager will also assign tasks and provide guidance to personnel involved in the project

Education and Experience: Bachelor's degree from an accredited university or college. Division may accept equivalent combination of training and experience. Four years project management experience and one year supervisory experience (if supervising).

Equivalency: 12 years project management experience with a high school diploma or GED, Eight years of experience with an associate's degree.

Project Specialist

The Project Specialist will participate in the development, planning, and implementation of a specialized project within a larger program. The Project Specialist will maintain records, reports, and documentation to use in project evaluation. He/she will develop and implement project goals and objectives. The Project Specialists will serve as the liaison to entities associated with the project. The Project Specialist will also ensure timely and successful delivery of the project.

Education and Experience: Bachelor's degree from an accredited university or college. Division may accept equivalent combination of training and experience. One year experience in project management.
Equivalency: Nine years of project management experience with a high school diploma or GED; five years experience with an associate's degree.

Project Coordinator

The Project Coordinator will be responsible for coordinating the details of multiple projects. Duties include the follow up on status, compiling data, developing budgets and preparing written reports. Collects and analyzes data and presents results to senior administrator.

Education and Experience: Bachelor's degree from an accredited university or college. Division may accept equivalent combination of training and experience. Three years experience in project management.
Equivalency: Eleven years of experience in project management with a high school diploma or GED. Seven years of experience with an associate's degree.

Project Administrator

The project administrator will provide administrative support for a specific and defined project or grant. Provides professional-level administrative support to staff responsible for administering or fulfilling the agreement and works closely with the provider to ensure metrics are provided accurately and timely.

Education and Experience: Bachelor's degree from an accredited university or college.
Division may accept equivalent combination of training and experience. One year administrative experience.

Equivalency: Nine years of administrative experience with a high school diploma or GED. Five years of experience with an associate's degree.

Sr. Administrative Coordinator

The Senior Administrative Coordinator will coordinate administrative support for a specified division or specialized activity. The Senior Administrative Coordinator will analyze and develop administrative support operations, methods, and procedures to maintain the flow of work and desirable levels of productivity. He/she will serve as the primary information resource on office support methods and process. The Senior Administrative Coordinator will also supervise other office support staff.

Education and Experience: *Bachelor's degree from an accredited university or college.*

Administrative Coordinator

The Administrative Coordinator will be responsible for the administrative planning and coordination of activities, programs, and special projects within the division. The Administration Coordinator will coordinate the workflow and monitor the status of special projects. He/she will serve as the primary information resource for internal and external clients. The Administrative Coordinator will also assist in establishing and maintaining goals and objectives for the division.

Education and Experience: *Bachelor's degree from an accredited university or college.*

Observer/Controller (Subject Matter Expert)

The Observer/Controller (Subject Matter Expert) uses expertise gained through direct experience to assist in Exercise and scenario development/design. The OC will also assist with the preparation of After Action Reviews (AAR) and Reports, exercise scenario development, course development/revisions, and provide expertise in designated discipline.

Education and Experience: *Bachelor's degree from an accredited university or college preferred, High School/ GED required. Experience in any combination of the following: technical local, state, or federal emergency response discipline from law enforcement, fire, hazmat, EMS, health care and/or public health, public works, medical, military, emergency management, public information discipline, government administration, public safety communication.*

Technical Writer

The Technical Writer is responsible for developing writing, and editing material for a specific project. The Technical Writer works closely with subject matter experts, instructional design specialists, and graphic artists to gain an understanding of the project or procedure and to ensure consistency between all related documentation. He/she utilizes their professional-level formatting skills to reorganize and simplify complex documents for the target audience. The Technical Writer also assists in laying out material for publication.

Education and Experience: *Bachelor's degree in technical writing, English, or a closely related field. One year technical writing or editing experience. (Experience may include college coursework).*

Graphics Designer

The Graphics Designer will be responsible for conceptualizing and formulating the design and development of professional-level graphics. The Graphics designer will arrange graphics layouts based upon available space, knowledge of layout principles, and esthetic design concepts. The Graphics Designer will create illustrations, charts, and other graphics to meet agency needs.

Education and Experience: *Bachelor's degree in closely related field and one year experience in graphic design.*

Sr. Instructional Design Specialist

The Senior Instructional Design Specialist will be responsible for planning, managing, and monitoring numerous instructional design projects. The Senior Instructional Design Specialist will select, modify, or create a curriculum based on needs assessment. He/she will utilize their knowledge of adult learning theories, multiple learning styles, and instructional design principles to maximize learner success and ensure overall effectiveness of the training program. The Senior Instructional Design Specialist will also meet with subject matter experts and technical writers to establish training needs, prepare learning objectives, and define and sequence course content.

Education and Experience: Bachelor's degree from an accredited university or college.
Three years experience in instructional / curriculum design. Prefer experience in adult education.

Instructional Design Specialist

The Instructional Design Specialist will be responsible for designing and managing a training development process. The Instructional Design Specialist will work with subject matter experts and technical writers to establish training needs, prepare learning objectives, and define and sequence course content. He/she will utilize their knowledge of adult learning theories, multiple learning styles, and instructional design principles to maximize learner success and ensure overall effectiveness of the training program. The Instructional Design Specialist will also review and modify existing programs to meet changing needs and objectives.

Education and Experience: Bachelor's degree from an accredited university or college.
One year experience in instructional/curriculum design. Prefer experience in adult education.

TEEX Facilities Coordinator

The Facilities Coordinator will ensure the facility is maintained in a manner consistent with the need for successful support of facility employees, office tenants, visiting instructors and students. All efforts must be conducted in a manner that contributes to the positive image and reputation of the Agency. The Facilities Coordinator must have the ability to successfully coordinate requests for and support of classes and courses scheduled at the facility, resolve schedule classrooms and laboratories.

Education/Experience/Licenses (required): High School/GED / One year of successful supervisory and building management experience / Valid Driver's License.

Education and Experience: Bachelor's in Management or related field / Five years of successful supervisory and building management experience.

TEEX Training Coordinator

The Training Coordinator is responsible for scheduling and coordinating training dates and matching appropriate instructors to scheduled classes. In addition, the training coordinator is responsible for logistics which may include ordering materials, shipping/or ensuring the shipping of training materials to class locations, locating places where classes can be held, shipping equipment.

Education and Experience: Bachelor's degree from an accredited university or college.
Division may accept equivalent combination of training and experience. Two years project management experience (logistics and planning).

Equivalency: 10 years of project management experience with a high school diploma or GED; six years project management experience with an associate's degree.

TEEX Training Specialist

The Training Specialist will be responsible for training various courses within a specified program. The Training Specialist will utilize his/her knowledge of adult learning theories and learning styles to maximize learner success and ensure overall effectiveness of the course instruction. He/she will use a variety of media to present course material. The Training Specialist will also modify course curriculum, when necessary, to meet learner needs.

Education and Experience: *High School Diploma / GED or Bachelor's degree as determined by the division. 4 years as a TEEX Associate Training Specialist. Division Director may approve less years of experience with documentation stating the recommendation.*

TEEX Associate Training Specialist

The Associate Training Specialist will be responsible for training various courses within a specified program. The Associate Training Specialist will utilize his/her knowledge of adult learning theories and learning styles to maximize learner success and ensure overall effectiveness of the course instruction. He/she will use a variety of media to present course material. The Associate Training Specialist will also modify course curriculum, when necessary, to meet learner needs.

Education and Experience: *High School Diploma / GED or Bachelor's Degree as determined by the division. 6 months as a TEEX Instructor.*

TEEX Instructor

The Instructor will be responsible for training various courses within a specified program. The Instructor will utilize his/her knowledge of adult learning theories and learning styles to maximize learner success and ensure overall effectiveness of the course instruction. He/she will use a variety of media to present course material. The Instructor will also modify course curriculum, when necessary, to meet learner needs.

Education and Experience: *High School Diploma / GED or Bachelor's Degree as determined by the division. Must have experience (years specified by the division) related to discipline/area of expertise required. One year of experience in training adults.*

Training Support Foreman

Supervise training support technicians and oversee work assignments. Assign work schedules, evaluate employees, make recommendations to hire employees, assist manager in the discipline process. Controls and maintains accurate inventory, orders equipment and consumables. Assist Instructional Staff with training support as needed.

Education and Experience: *Required - High School/GED. Preferred - Associate's degree. Required - Three years supervisory/team leader experience; 5 years experience boat and motor maintenance. Preferred - Supervisory experience and emergency services experience in survival swimming, oil spill response, fire fighting, rescue, or Hazmat. Water survival and safety training instructor experience.*

Sr. Training Support Technician

Responsible for basic maintenance, preventative maintenance and minor repairs to training props in assigned area, support of instructional staff for class deliveries, and acting as a safety observer during hands on field training sessions. Responsible for assisting supervisor with all consumable management, repair of specialized training equipment, assisting instructional staff in hands on and class deliveries. Serve in role of Team leader within group.

Education and Experience: *Required - High School/ED. Preferred - Associate's degree. Required - Three years as a training support technician - or closely related position. Preferred - Emergency services experience in firefighting, rescue, or hazmat.*

Training Support Technician

Responsible for preventative maintenance and minor repairs to training props in assigned area, support of Instructional staff for class deliveries, and acting as safety observer during hands on field training sessions.

Education and Experience: *Required- High School/GED; Preferred - Associate's degree. Required - One year mechanical related experience. Preferred - Emergency services experience in fire fighting, rescue, or Hazmat.*

Sr. Customer Service Associate

Supervises daily service area activities and provides customer support to a service area. Serves as an information resource for the unit; ensures adherence to policies and procedures within the unit and assists in the development of office procedures; oversees records management; makes recommendations for process improvement or administrative changes; oversees service delivery for unit; resolves complex customer problems and complaints; adds, verifies, retrieves and changes customer or order information and conducts periodic audits for accuracy; compiles data to prepare correspondence, forms, reports or other documents; trains others on use of SMS data system; performs related duties as required.

Education and Experience: *Required - High School/GED. Seven years in general office or clerical work.*

Customer Service Associate

Supervises daily service area activities and provides customer support to a service area. Provides training and advice to other support personnel; serves as an information resource for the unit; ensures adherence to policies and procedures within the unit and assists in the development of office procedures; oversees records management; makes recommendations for process improvement or administrative changes; oversees service delivery for unit; resolves customer problems and complaints; adds, verifies, retrieves, and changes customer or order information and conducts periodic audits for accuracy; compiles data to prepare correspondence, forms, reports, or other documents; performs related duties as required.

Education and Experience: *Required - High School/GED. Five years in general office or clerical work.*



**TEXAS A&M ENGINEERING
EXTENSION SERVICE**

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TEXAS A&M ENGINEERING



EXTENSION SERVICE

TRAINING

Revised September 1, 2015



Schedule
Contract GS-07F-0357V